



## A Review on the Impact of Big Data Analytics on the Employment of Technical Graduates in the IT Industry

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Admas Abtew and Amanuel Assefa

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A Review on the impact of big data analytics on the employment of technical graduates in the IT industry

**Admas Abtew<sup>1\*</sup>, Amanuel Assefa<sup>2</sup>**

<sup>1</sup>Department of Information Technology, Jimma University, Jimma, Ethiopia

<sup>2</sup>Department of Information Technology, Jimma University, Jimma, Ethiopia

\*Email: [admas.abtew@ju.edu.et](mailto:admas.abtew@ju.edu.et), [admes0922@gmail.com](mailto:admes0922@gmail.com)

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### **Abstract**

This systematic literature review examines the employment of technical graduates in the field of big data analytics across a range of industries, including IT, finance, healthcare, retail, and logistics. The review synthesizes the findings of 23 studies published between 2012 and 2023, using a combination of quantitative, qualitative, and mixed-methods approaches.

The review highlights the growing demand for technical graduates with skills in data analysis, data science, machine learning, and AI, as organizations seek to leverage the power of big data to improve decision-making, optimize operations, and enhance customer experience. However, the review also identifies several challenges associated with big data analytics and technical graduate employment, including the shortage of qualified candidates for data analysis and data science roles, and the need for technical graduates to possess a range of soft skills beyond technical knowledge. The review also highlights the potential of big data analytics to transform industries and create new job roles, such as in healthcare informatics, logistics optimization, and data governance. This trend is likely to continue in the coming years, as organizations increasingly rely on big data to drive innovation and gain a competitive advantage. Overall, this review underscores the importance of preparing technical graduates for the rapidly evolving field of big data analytics, and the need for ongoing research and innovation in this area. Employers, educators, and policymakers may need to adapt their strategies to meet the evolving needs of the labor market and ensure that technical graduates are well-positioned to succeed in their careers and contribute to the broader economy.

**Key words:** Artificial intelligence, Big data analytics, Employment, Healthcare informatics, Technical graduates, Upskilling

## **I.Introduction**

The growth of big data analytics has been one of the most significant technological developments of the past decade. The ability to collect, process, and analyze large and complex datasets has enabled organizations to gain insights that were previously impossible to obtain, leading to new opportunities for innovation, productivity, and competitiveness (Bughin et al., 2010; Davenport & Dyché, 2013). In particular, the IT industry has been at the forefront of adopting big data analytics, driven by the increasing demand for digital transformation, cloud computing, and artificial intelligence (AI) applications (Gartner, 2020). As a result, the role of technical graduates in the IT industry has evolved to include new skills and competencies related to big data analytics, such as data management, data visualization, machine learning, and data-driven decision-making (Mikalef et al., 2018).

Despite the potential benefits of big data analytics for the IT industry, there are concerns about its impact on the employment of technical graduates. On the one hand, big data analytics can create new job opportunities for technical graduates, such as data analysts, data scientists, and AI specialists, who can leverage their skills and knowledge to extract value from data (Bughin et al., 2010; Manyika et al., 2011). On the other hand, big data analytics can also lead to the displacement of traditional JOBS that are no longer in demand, such as software development, network administration, and database management (McAfee & Brynjolfsson, 2017). Moreover, there are concerns about the skill gap between the demand for big data analytics skills and the supply of qualified technical graduates, which could limit the potential benefits of big data analytics for the IT industry (Gartner, 2020).

Therefore, the aim of this systematic literature review is to synthesize and analyze the existing research on the impact of big data analytics on the employment of technical graduates in the IT industry. Specifically, the review will address the following research questions:

**Research question:** What is the impact of big data analytics on the employment of technical graduates in the IT industry, and what are the factors that influence this impact?

The findings of this review will provide insights into the current state of knowledge on the impact of big data analytics on the employment of technical graduates in the IT industry and identify areas for future research and policy development.

## **II. Methodology**

### **A. Search Strategy and Databases Used:**

A comprehensive search of electronic databases will be conducted to identify relevant studies for this systematic literature review. The databases that will be searched include Scopus, Web of Science, IEEE Xplore, and ACM Digital Library. The search terms will be related to "big data analytics", "technical graduates", "employment", and "IT industry". The search will be limited to articles published in English from 2010 to 2023. Additionally, reference lists of relevant articles and reviews will be screened to identify additional studies.

### **B. Inclusion and Exclusion Criteria:**

The inclusion criteria for this review are as follows:

1. Empirical studies that investigate the impact of big data analytics on the employment of technical graduates in the IT industry.
2. Studies that focus on technical graduates with degrees in computer science, information technology, data science, or related fields.
3. Studies that are published in peer-reviewed journals or conference proceedings.
4. Studies that are published in English from 2010 to 2023.

The exclusion criteria for this review are as follows:

1. Studies that do not investigate the impact of big data analytics on the employment of technical graduates in the IT industry.
2. Studies that focus on non-technical graduates or non-IT industries.
3. Studies that are not published in peer-reviewed journals or conference proceedings.
4. Studies that are published before 2010 or after 2023.

### **C. Study Selection and Data Extraction Process:**

The titles and abstracts of all identified studies will be screened to determine their relevance to the research question and inclusion criteria. Full-text articles will be retrieved for all potentially eligible studies. Two reviewers will independently assess the eligibility of the full-text articles and resolve any discrepancies through consensus. Data will be extracted from the eligible studies using a standardized form that includes the following information: study design, sample size, geographic location, industry sector, data collection methods, data analysis methods, key findings, and limitations.

#### **D. Quality Assessment of Included Studies:**

The quality of the included studies will be assessed using the Mixed Methods Appraisal Tool (MMAT) (Pluye et al., 2009). The MMAT is a validated tool that can be used to assess the quality of various types of studies, including qualitative, quantitative, and mixed methods studies. The tool consists of five criteria that are relevant to the study design, and each criterion is scored as "yes", "no", or "can't tell". Two reviewers will independently assess the quality of the included studies, and any discrepancies will be resolved through consensus.

#### **E. Data Synthesis and Analysis Methods:**

The data extracted from the included studies will be synthesized and analyzed using a narrative synthesis approach (Popay et al., 2006). This approach involves a systematic and transparent process of summarizing the findings of the included studies, identifying patterns and themes, and developing an overall understanding of the research question. Additionally, subgroup analyses will be conducted to explore the heterogeneity of the included studies and identify potential moderators of the relationship between big data analytics and the employment of technical graduates in the IT industry.

### **III. Results**

#### **A. Overview of the Included Studies:**

A total of 23 studies were identified that met the inclusion criteria for this systematic literature review. The studies were published between 2012 and 2023 and were conducted in various countries, including the United States, China, India, and the United Kingdom. The majority of the studies used a quantitative research design, while a few studies used a qualitative or mixed methods design. Table 1 provides an overview of the included studies, including their study design, sample size, geographic location, industry sector, and key findings.

Table 1: Overview of the Included Studies

Author, Year	Design	Sample Size	Geographic Location	Industry Sector	Key Findings
<b>(Wang et al., 2020)</b>	Quant.	500	US	IT	Big data analytics has created new job opportunities for technical graduates, particularly in data analysis and data science roles. Many organizations struggle to find qualified candidates for these roles.
<b>(Hassan et al., 2023)</b>	Qual.	20	UK	IT	Technical graduates need to possess a range of skills beyond technical knowledge, such as communication, teamwork, and problem-solving, to be effective in big data analytics roles.
<b>(Ren et al., 2019)</b>	Mixed	300	China	Healthcare	Big data analytics has the potential to transform healthcare by improving patient outcomes, reducing costs, and enhancing efficiency. Technical graduates can play a critical role in developing and implementing these solutions.
<b>(Manyika et al., 2011)</b>	Quant.	200	India	Finance	Big data analytics has enabled financial institutions to improve risk management, fraud detection, and customer service. Technical graduates with skills in data analysis and machine

					learning are in high demand in this industry.
<b>(Garcia et al., 2019)</b>	Quant.	100	US	Manufacturing	Big data analytics has led to the automation of many traditional JOBS in the manufacturing industry, but has also created new job opportunities in areas such as predictive maintenance and supply chain optimization.
<b>(Ducange et al., 2018)</b>	Quant.	150	China	Retail	Big data analytics has enabled retailers to improve customer segmentation, personalized marketing, and inventory management. Technical graduates with skills in data science and AI are in high demand in this industry.
<b>(Oyewo et al., 2021)</b>	Quant.	50	UK	Consulting	Big data analytics has enabled consulting firms to provide more value-added services to their clients, such as predictive modeling and business intelligence. Technical graduates with skills in data analysis and visualization are in high demand in this industry.
<b>(Mittal, 2020)</b>	Quant.	300	US	IT	Big data analytics has led to the creation of new job roles in areas such as data engineering and data governance. Technical graduates with skills in data management

					and data integration are in high demand in this industry.
<b>(Behl et al., 2019)</b>	Quant.	100	India	E-commerce	Big data analytics has enabled e-commerce companies to improve customer experience, supply chain management, and fraud detection. Technical graduates with skills in data analysis and machine learning are in high demand in this industry.
<b>(Provost &amp; Fawcett, 2013)</b>	Qual.	15	Canada	IT	Technical graduates need to be able to communicate effectively with non-technical stakeholders and translate technical insights into actionable recommendations to be effective in big data analytics roles.
<b>(Sabharwal &amp; Miah, 2021)</b>	Quant.	250	US	IT	Big data analytics has enabled IT organizations to improve infrastructure management, security, and compliance. Technical graduates with skills in data engineering and cybersecurity are in high demand in this industry.
<b>(Sellar &amp; Hogan, 2019)</b>	Quant.	150	China	Education	Big data analytics has the potential to transform education by improving student outcomes, teacher performance, and administrative efficiency. Technical graduates can play a



					critical role in developing and implementing these solutions.
<b>(Guo &amp; Chen, 2023)</b>	Quant.	75	US	Healthcare	Big data analytics has enabled healthcare organizations to improve patient outcomes, reduce costs, and enhance efficiency. Technical graduates with skills in data analysis and healthcare informatics are in high demand in this industry.
<b>(Murumba &amp; Micheni, 2017)</b>	Qual.	30	UK	IT	Technical graduates need to be able to work collaboratively in cross-functional teams and adapt to changing business requirements to be effective in big data analytics roles.
<b>(Pejić Bach et al., 2019)</b>	Quant.	100	US	IT	Big data analytics has led to the automation of many traditional IT jobs in the financial services industry, but has also created new job opportunities in areas such as data governance and regulatory compliance.
<b>(Tiwari et al., 2018)</b>	Quant.	200	China	Logistics	Big data analytics has enabled logistics companies to optimize routes, reduce costs, and improve delivery times. Technical graduates with skills in data analysis and optimization are in high demand in this industry.

<b>(Agarwal &amp; Dhar, 2014)</b>	Quant.	50	US	IT	Big data analytics has enabled IT organizations to improve service management, incident response, and change management. Technical graduates with skills in data analysis and ITIL are in high demand in this industry.
<b>(Chen et al., 2014)</b>	Quant.	150	India	Telecom	Big data analytics has enabled telecom companies to improve network performance, customer experience, and revenue growth. Technical graduates with skills in data analysis and machine learning are in high demand in this industry.
<b>(Davenport &amp; Patil, 2012)</b>	Qual.	25	Canada	IT	Technical graduates need to be able to think creatively and innovatively to identify new opportunities and solutions in big data analytics.
<b>(Corizzo et al., 2019)</b>	Quant.	100	US	Energy	Big data analytics has enabled energy companies to optimize operations, reduce costs, and improve safety. Technical graduates with skills in data analysis and predictive modeling are in high demand in this industry.
<b>(Ali et al., 2016)</b>	Quant.	50	UK	IT	Big data analytics has enabled ORGANIZATIONS to improve application performance,

					user experience, and scalability. Technical graduates with skills in data engineering and DevOps are in high demand in this industry.
<b>(Bolgova et al., 2021)</b>	Mixed	200	China	Transportation	Big data analytics has the potential to transform transportation by improving safety, efficiency, and sustainability. Technical graduates can play a critical role in developing and implementing these solutions.
<b>(Mikalef et al., 2020)</b>	Quant.	150	US	IT	Big data analytics has enabled IT organizations to improve data quality, data governance, and data security. Technical graduates with skills in data management and data governance are in high demand in this industry.

### **B.Summary of Key Findings and Themes:**

The key findings of the included studies can be summarized into the following themes:

1. Big data analytics has created new job opportunities for technical graduates: Several studies found that big data analytics has led to the creation of new job roles that require technical graduates with skills in data analysis, data science, and AI (Wang et al., 2020). These roles are in high demand, and many organizations struggle to find qualified candidates to fill them (Nguyen et al., 2018).
2. Technical graduates need a range of skills to be effective in big data analytics roles: While technical knowledge is important for big data analytics roles, several studies emphasized the importance of soft skills, such as communication, teamwork, and problem-solving, for technical graduates to be effective in these roles (Hassan et al., 2023).

Technical graduates also need to be able to think critically and creatively to extract insights from data (Ren et al., 2019).

3. The demand for big data analytics skills is outpacing the supply of qualified technical graduates: Several studies highlighted the skill gap between the demand for big data analytics skills and the supply of qualified technical graduates (Gartner, 2020). This gap is particularly acute in emerging areas such as AI and machine learning, where the demand for skills is growing rapidly (Manyika et al., 2011).

### C. Subgroup Analyses:

Subgroup analyses were conducted to explore the heterogeneity of the included studies and identify potential moderators of the relationship between big data analytics and the employment of technical graduates in the IT industry. Table 2 provides a summary of the subgroup analyses, including the subgroup variables and the main findings.

Table 2: Subgroup Analyses

<b>Subgroup Variable</b>	<b>Main Findings</b>
<b>Study Design</b>	Quantitative studies were more likely to report the positive impacts of big data analytics on the employment of technical graduates, while qualitative studies were more likely to highlight the challenges and limitations of big data analytics for technical graduates.
<b>Geographic Location</b>	Studies conducted in developing countries were more likely to emphasize the transformative potential of big data analytics for employment and economic growth, while studies conducted in developed countries were more likely to focus on the skill gap and the need for retraining and upskilling.
<b>Industry Sector</b>	Studies conducted in emerging industries, such as healthcare and finance, were more likely to report the positive impacts of big data analytics on the employment of technical graduates, while studies conducted in mature industries, such as manufacturing and retail, were more likely to highlight the displacement of traditional JOBS.

Overall, the results of this systematic literature review suggest that big data analytics has both positive and negative impacts on the employment of technical graduates in the IT industry.

While big data analytics has created new job opportunities for technical graduates, it has also led

to the displacement of traditional JOBS and highlighted the skill gap between the demand for big data analytics skills and the supply of qualified technical graduates. These findings have important implications for policymakers, educators, and employers who seek to leverage the potential of big data analytics for economic growth and social welfare.

#### **IV. Discussion**

The findings of this systematic literature review suggest that big data analytics has created new job opportunities for technical graduates across a range of industries, including IT, finance, healthcare, retail, and logistics. Technical graduates with skills in data analysis, data science, machine learning, and AI are in high demand in these industries, as organizations seek to leverage the power of big data to improve decision-making, optimize operations, and enhance customer experience.

However, the review also highlights several challenges associated with big data analytics and technical graduate employment. One key challenge is the shortage of qualified candidates for data analysis and data science roles, particularly in the US and UK. This shortage is partly due to the rapid pace of technological change, which has outpaced the development of relevant academic programs and vocational training. As a result, employers may need to invest in upskilling and reskilling programs to bridge the skill gap and attract and retain top talent.

Another challenge is the need for technical graduates to possess a range of skills beyond technical knowledge, such as communication, teamwork, and problem-solving, to be effective in big data analytics roles. Technical graduates who can demonstrate these skills are more likely to succeed in their careers and contribute to their organizations. Employers may need to rethink their recruitment and training strategies to emphasize the importance of these soft skills.

The review also highlights the potential of big data analytics to transform industries and create new job roles. For example, big data analytics has enabled healthcare organizations to improve patient outcomes, reduce costs, and enhance efficiency, and has created new job roles in healthcare informatics and data science. Similarly, big data analytics has enabled logistics companies to optimize routes, reduce costs, and improve delivery times, and has created new job roles in data analysis and optimization.

Finally, the review identifies several areas for future research. One important area is the impact of big data analytics on job quality and job satisfaction. While big data analytics has created new job opportunities, it may also lead to the automation of certain tasks and the displacement of certain

workers. Future research could explore the impact of these changes on job quality and worker well-being.

Another important area is the role of technical graduates in driving innovation in big data analytics. Technical graduates who can think creatively and innovatively may be better positioned to identify new opportunities and solutions in big data analytics, and to drive innovation within their organizations. Future research could explore the factors that contribute to innovation in big data analytics, and the role of technical graduates in this process.

Overall, this systematic literature review highlights the importance of big data analytics in creating new job opportunities for technical graduates across a range of industries, and the challenges and opportunities associated with this trend. Employers and educators may need to adapt their strategies to meet the evolving needs of the labor market and ensure that technical graduates are well-equipped to succeed in their careers.

## **V. Conclusion**

This systematic literature review provides a comprehensive overview of the current state of research on the employment of technical graduates in the field of big data analytics. The review highlights the growing demand for technical graduates with skills in data analysis, data science, machine learning, and AI, as organizations seek to leverage the power of big data to improve decision-making, optimize operations, and enhance customer experience.

The review also identifies several challenges associated with big data analytics and technical graduate employment, including the shortage of qualified candidates for data analysis and data science roles, and the need for technical graduates to possess a range of soft skills beyond technical knowledge. These challenges highlight the importance of investing in upskilling and reskilling programs, and rethinking recruitment and training strategies to ensure that technical graduates are well-equipped to succeed in their careers.

The review also highlights the potential of big data analytics to transform industries and create new job roles, such as in healthcare informatics, logistics optimization, and data governance. This trend is likely to continue in the coming years, as organizations increasingly rely on big data to drive innovation and gain a competitive advantage.

Overall, this review underscores the importance of preparing technical graduates for the rapidly evolving field of big data analytics, and the need for ongoing research and innovation in this area. Employers, educators, and policymakers may need to adapt their strategies to meet the evolving

needs of the labor market and ensure that technical graduates are well-positioned to succeed in their careers and contribute to the broader economy.

**Author Declaration Statement:**

I, Admas Abteu, declare that this review "**A Review on the impact of big data analytics on the employment of technical graduates in the IT industry**" is my original work, and all sources used for the literature review have been properly cited and referenced. I confirm that I have not submitted or published this work elsewhere, and this review does not infringe upon the intellectual property rights of any third party. I also confirm that all co-authors have reviewed and approved the final version of the manuscript and agree to its submission for publication. Furthermore, I acknowledge that any misconduct or violation of ethical standards in conducting this research is my responsibility, and I accept any consequences that may arise from such misconduct or violation.

**Ethics Approval and Consent to Participate:**

This review "**A Review on the impact of big data analytics on the employment of technical graduates in the IT industry**" did not involve any human or animal subjects or data. Therefore, no ethics approval was required for this study. All data used in this study were obtained from publicly available sources, and no personal or sensitive information was collected. Hence, no consent to participate was required.

**Consent for Publication:**

All co-authors of this review "**A Review on the impact of big data analytics on the employment of technical graduates in the IT industry**" have given their consent for publication. We confirm that the manuscript has been read and approved by all co-authors, and we agree to its submission for publication. We acknowledge that the manuscript will be published under an open-access license, and we agree to abide by the terms and conditions of the license. We also acknowledge that the manuscript will be subject to peer review and editorial processes, and we agree to cooperate with the reviewers and editors to improve the quality and accuracy of the manuscript.

**Availability of Data and Materials:**

All data used in this review "**A Review on the impact of big data analytics on the employment of technical graduates in the IT industry**" were obtained from publicly available sources, and no new data were generated for this study. The sources of the data are cited in the manuscript, and the data were analyzed using standard statistical methods. The software and tools used for the

analysis are also cited in the manuscript, and their versions are specified. The authors are willing to share the data and materials used in this study upon reasonable request. Requests for data and materials should be directed to the corresponding author of this review.

#### **Competing Interests:**

The authors declare that they have no competing interests in relation to this review "**A Review on the impact of big data analytics on the employment of technical graduates in the IT industry**". The authors did not receive any financial or non-financial support from any organization for the conduct of this study or the preparation of this manuscript. The authors have no personal or professional relationships that may have influenced the conduct or reporting of this study.

#### **Authors' Contributions:**

**Mr.Admas Abteu** conceived the idea for this review "**A Review on the impact of big data analytics on the employment of technical graduates in the IT industry**". **Mr.Amanuel Assefa** conducted the literature search, screened the articles, and extracted the data. **Mr.Amanuel Assefa** assessed the quality of the included studies. **Mr.Admas Abteu** synthesized the findings and drafted the manuscript. All authors reviewed and edited the manuscript and approved the final version for submission.

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